



Applied Chemicals International Group
Technical Service is our Success

Corona Virus Pandemic – Statement of the Management Board

ACAT is in a protected mode on duty and continues to be at your service!

Basel, 30.3.2020

Dear valued customers and partners,

the entire Applied Chemicals International Group is fully aware of its responsibility to take care about applications and supply of all of the customers and partners, even at this major global crisis. All operations have been moved short term into protected zones, to ensure continuous smooth proceedings throughout the time of tight restriction.

Presently all lines of our production, including all suppliers are fully operating and are well prepared to such scenarios due to predefined emergency schedules to avoid down times. Our teams are working out of home offices and operate partly at our offices and production sites. We just kindly ask for your understanding, that all travelling is strongly reduced and just limited to emergencies.

But our sales and service teams are available by phone for you anytime as usual and pleased to serve your needs. For urgent service work or emergency cases and depending on the various governmental rules, we can provide our technical service as long as all hygienic standards can be fulfilled.

For all logistic topics, we cooperate with well recognized forwarding companies only, but due to unpredictable border controls and hold backs, there might be delays of supply. Therefore we recommend you to set the timing of your orders earlier as usual and also to consider a higher level of stock to avoid running empty during this restrictive times.

Of course our entire team remains available for you and is pleased to help and support you for all topics raising. We are looking forward very much to service you as usual, even at this restricted and difficult times.

Stay healthy!

Yours sincerely,

Manfred Zabl

CEO

Applied Chemicals International Group AG

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